

Step 1 – Print this form and fill in the following details

If you do not have a printer, please write the following details on a piece of paper to include with your straighteners

Your Name:

Your Postal Address (including postcode):

Email address in case of query:

Telephone number in case of query:

GHD Model Number (leave blank if you are unsure):

NOTE: We are unable to repair Mk6.0 Eclipse or Mk7.0 Platinum Models

Brief Description of fault:

Online Payment Order ID: _____

This is a 5 digit number from your online order confirmation email. If you have not placed a repair service order online please do so at <http://ghd.repair/service>

By placing your order in advance we can ensure there is no delay in returning your irons. In the unlikely event we cannot repair your irons we will of course refund your payment.

Step 2 – Package your GHDs securely in a Jiffy bag (or similar).

If you have a bit of extra bubble wrap, that would be great. Do not send the irons in their box or case as we are unable to return boxes due to the added postage cost. Don't forget to include this form!

Step 3 – Pop the package in the post to:

The Workshop
284 Newton Road
Rushden, Northants
NN10 0SY

- We recommend sending your irons via a recorded delivery service.
- The following page is an address label which you can print and attach to your parcel.

Return Address:

To: The Workshop
284 Newton Road
Rushden
Northants
NN10 0SY